Screen Orientation

For Piggy Bank Deluxe on EFCO Boards

Version	Author / Contributors	Date	Changes / Comments
1.0	Shawn Lucci – Technical Writer Johnny Davis – Service & Support Supervisor	3.19.25	Original Document

Method 1

1. Insert and Turn the Operator Menu Key.

Operator Key

Reset Lock

Operator Menu Lock
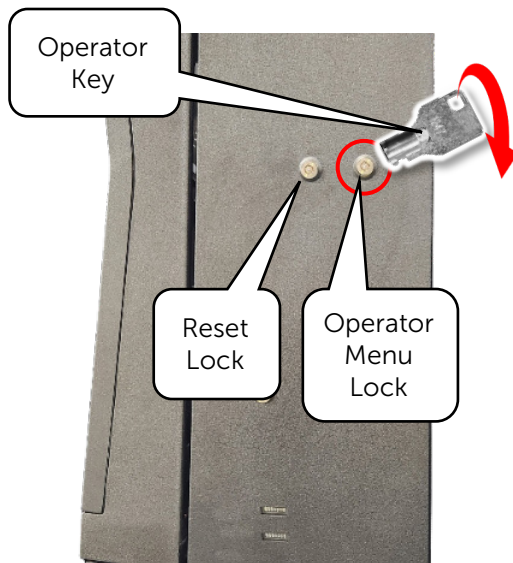
The PINCODE Login Appears on the Screen.
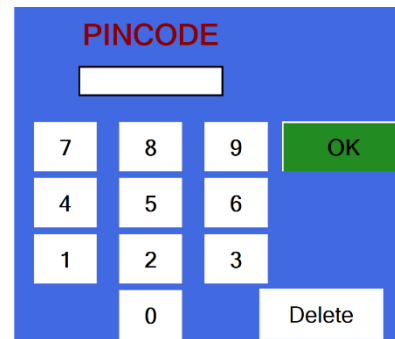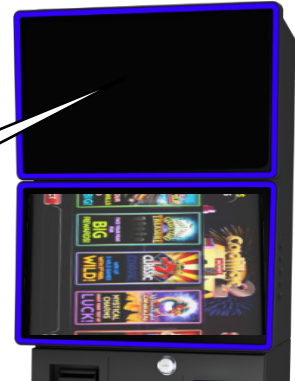

2. Tap the Play button to Rotate the Screen.
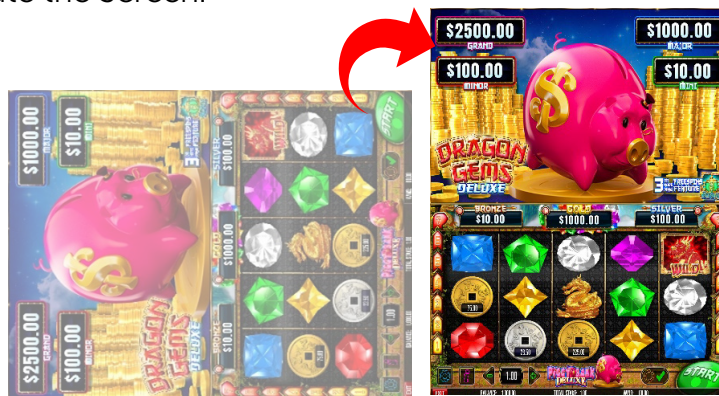
Method 2

If Method 1 does not work, the following instructions should apply a fix via Windows to correct the Screen Orientation issue.

> ⚠️ **Note**: For cabinets with Dual Monitors, it will be necessary to disconnect the Top Monitor prior to accessing the Display Settings.

Disconnect Top Monitor

1. Plug a Windows Keyboard and Mouse into the board using any open USB Ports.
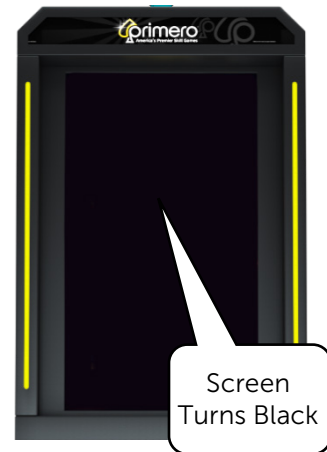
To Any Open USB Port

Windows Key

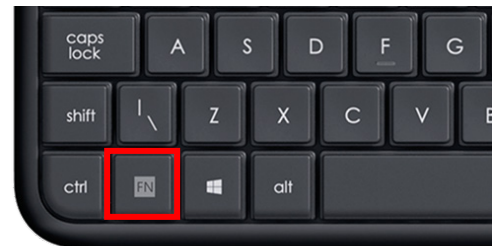> ⚠️ **Note**: A windows keyboard is not necessary, but helpful and a Keyboard / Mouse combination is acceptable.
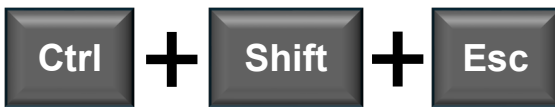
2. On the Keyboard, press the Alt key and F4 together. The Game will stop, and the screen should turn Black.
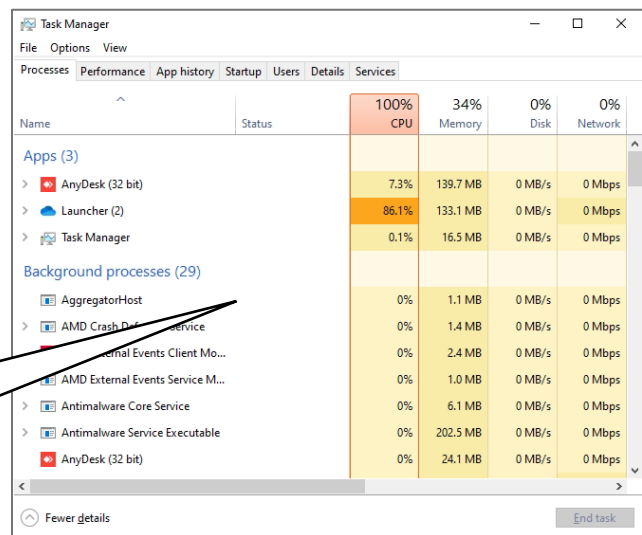

Screen Turns Black

Note: Some keyboards may require a Function Key (FN) be pressed and held for the F4 key to engage.

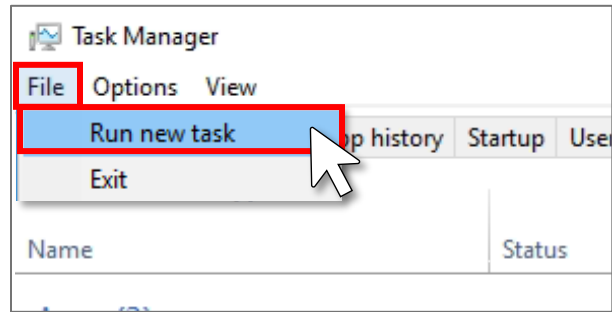3. Press Ctrl, Shift and Esc to bring up the Task Manager.
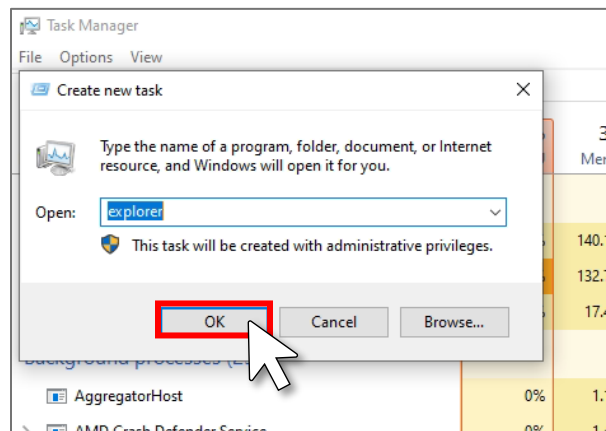

Task Manager Opens

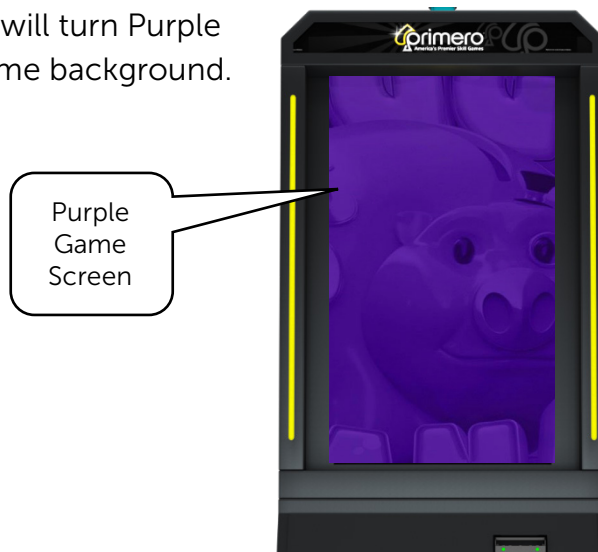4. In the Task Manager, Click on File and Select "Run new task."

5. The Create new task window will open and should default to Open "explorer." Click OK.

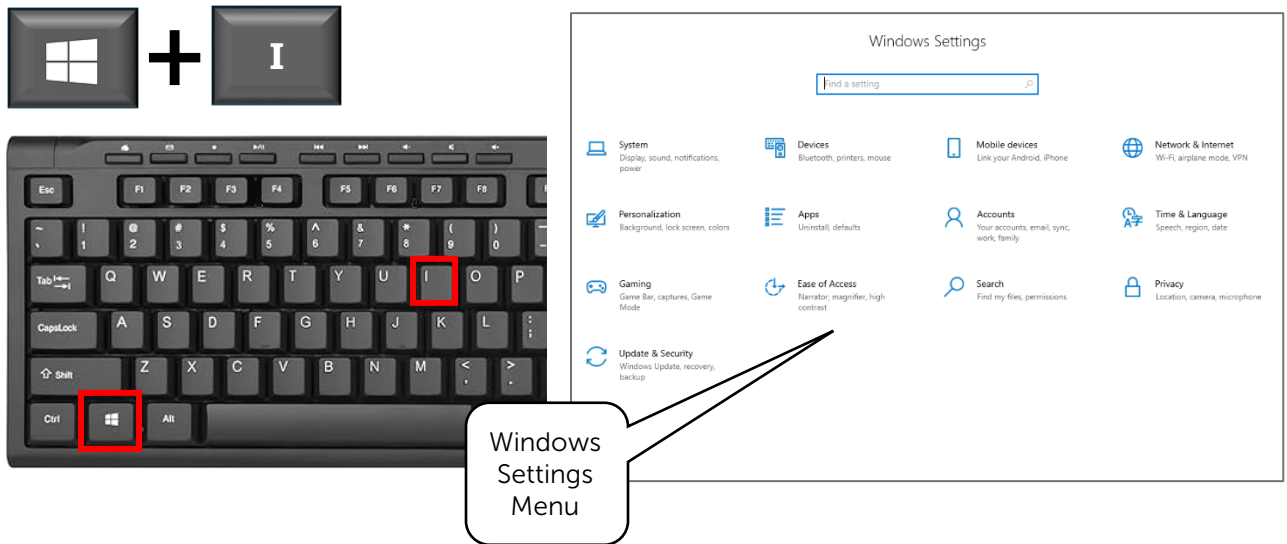**Note**: If "explorer does not appear in the Open field, enter it before clicking OK.

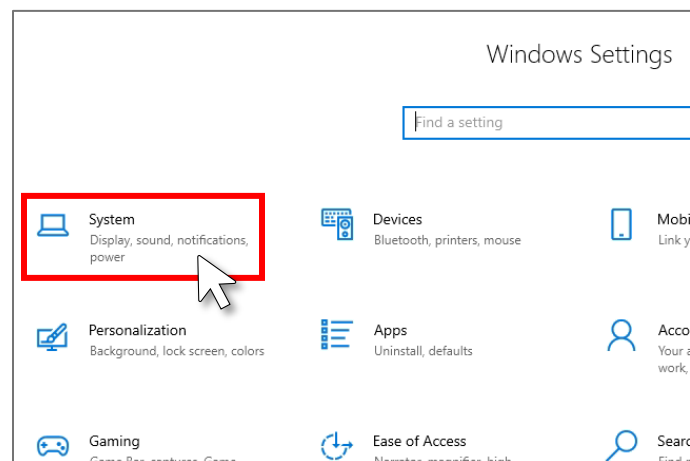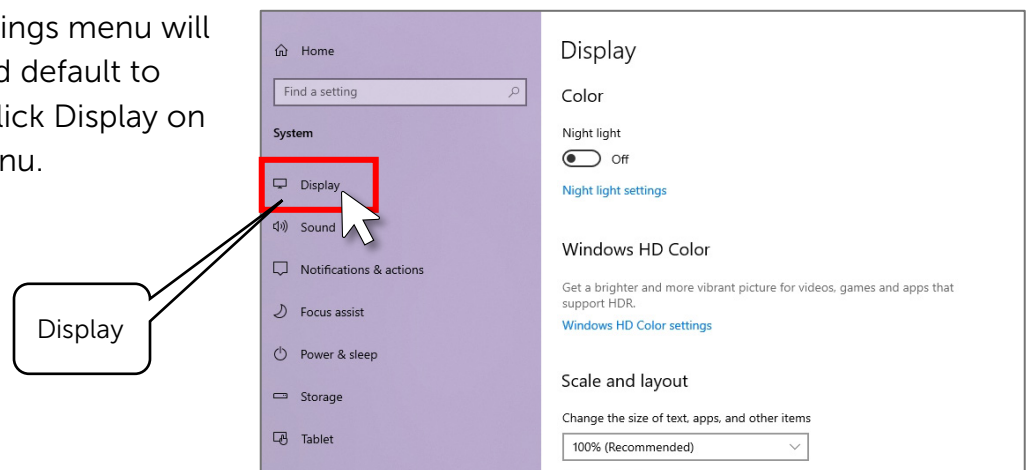The screen will turn Purple with the game background.

Purple Game Screen

6. Press the Windows Key and the letter I on the keyboard to open the Settings Menu.

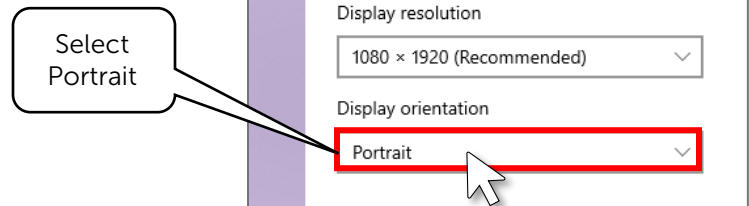Windows Settings Menu

7. In the Windows Settings Menu, Click on System.

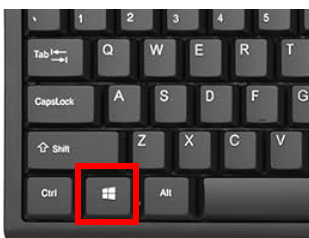The System Settings menu will open and should default to Display, if not, click Display on the left-side menu.

Display

8. Under the Scale and layout section, Click the Display Orientation dropdown and Select Portrait.

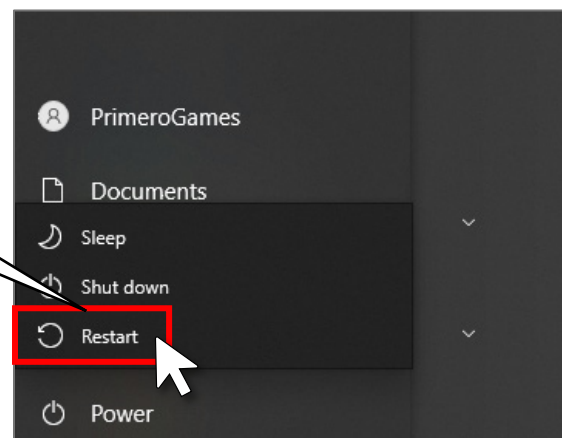**Scale and layout**

Change the size of text, apps, and other items

100% (Recommended)

Advanced scaling settings

Display resolution

1080 × 1920 (Recommended)

Display orientation

Select Portrait

Portrait

9. A message will pop up asking to Keep these display settings, Click Keep changes.

Keep these display settings?

Reverting to previous display settings in 4 seconds.

Keep changes   Revert
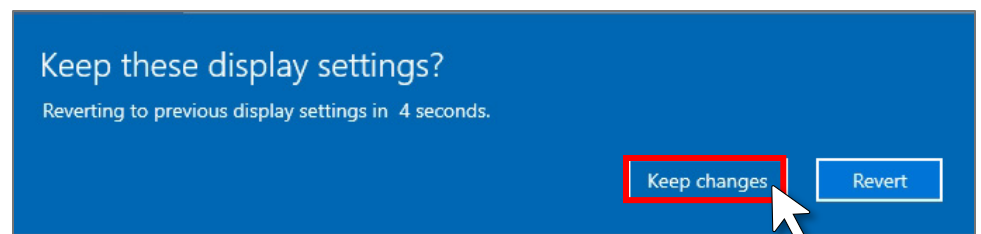
10. Press the Windows Key to open the Power Settings and Click Restart.

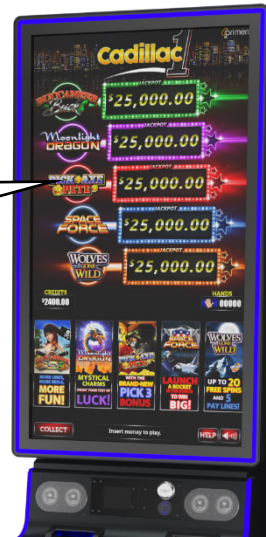PrimeroGames

Documents

Sleep

Shut down

Click Restart

Restart

Power

The Machine will reboot, and the Screen Orientation should be correct.

Screen Orientation Correct

Note: If necessary, power off the cabinet and reconnect the Top Monitor.

Reconnect Top Monitor

For assistance, please call Primero Support at **833-503-1724** or scan the QR Code for more documentation at https://support.primerogames.com.